



Fair Trade Towns India
Puducherry & Auroville
July 2022









# The Beginning



1976: Paul Pinthon, a pharmacist, decided to seed a micro-enterprise along with a few friends.

They produced a natural range of incense and decided to call it *Encens d'Auroville*.







This effort began in response to Auroville's need for funding and resources to support the expenses of the budding community.



# The Beginning











# The Beginning









## Transformation





Early 80s: Laura entered the company and started to make candles. Soon after, the unit saw the introduction of body care into the product range.









On 21st February (Mother's birthday) 1985, the name of the company changed from *Encens d'Auroville* to MAROMA. Maroma means 'Fragrance coming from the Mother and returning to the Mother'.



#### The Mother

AROMA

The Fragrance



from Concers d'auroville to MAROMA



MA

Back again to the Mother





The construction of Maroma's new headquarters, in the NE 55 Aspiration community >

### Expansion





From **1985** onwards, Maroma continued to expand by:

• Making a conscious effort to create a distributor-based business model through networks in North America, Europe, Asia and South Africa.









### Expansion



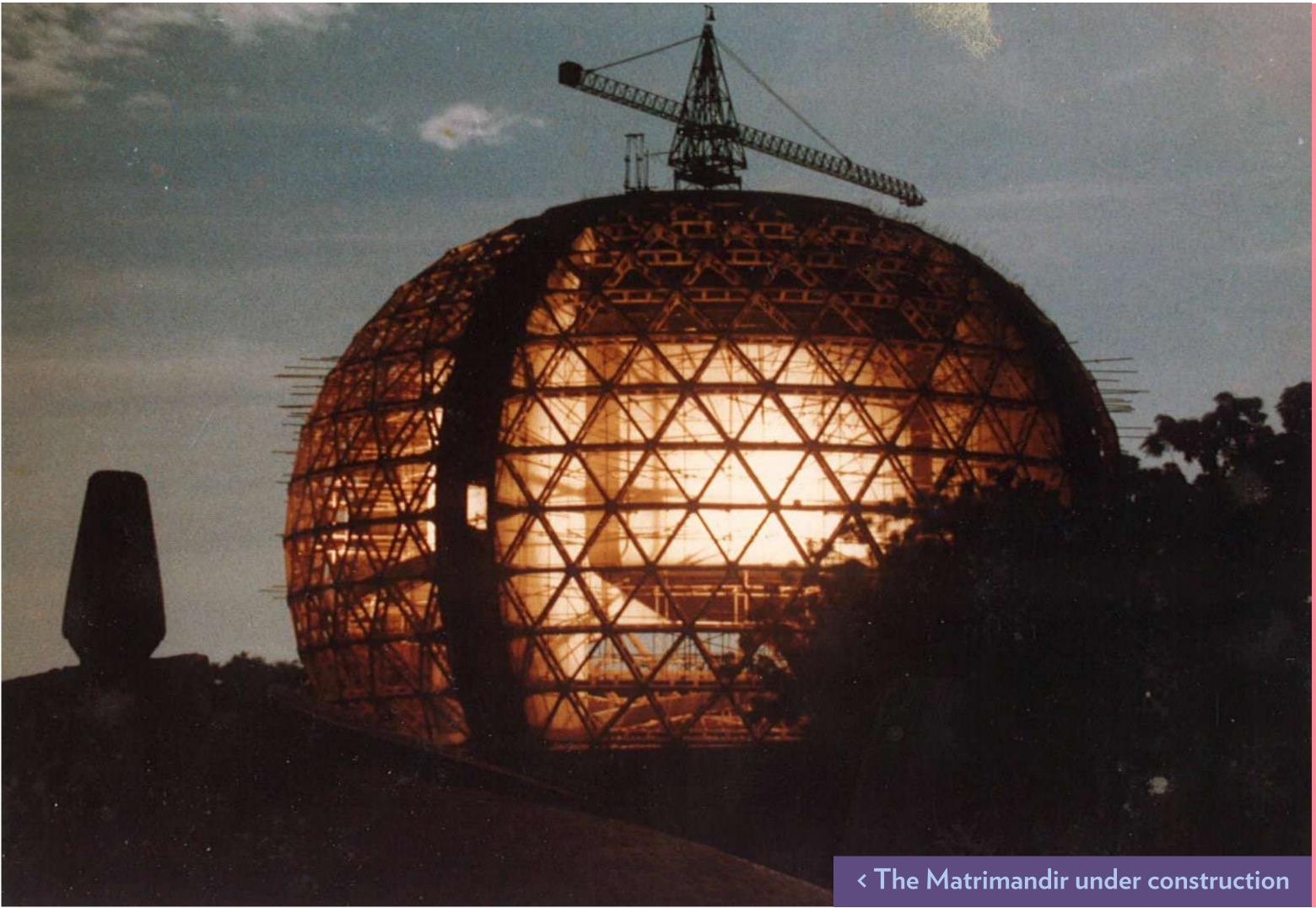
• Opening several retail stores in India, including one in Auroville (Kalki).









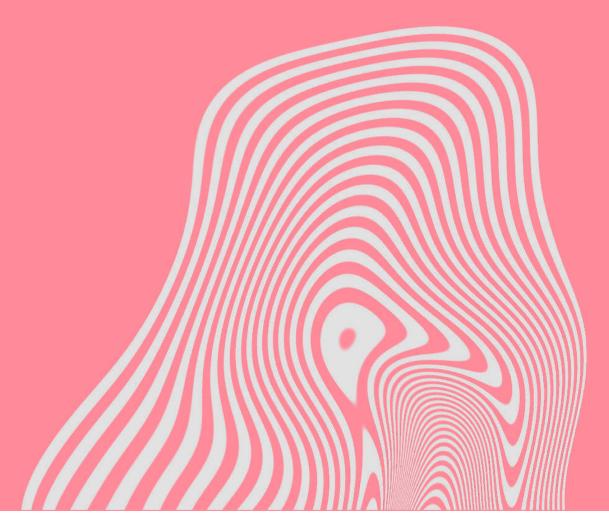


### Contributions



Over the years, Maroma has made significant contributions to Auroville, the surrounding villages, and India.

In Auroville, the company has contributed to education, farming and to the Matrimandir.









In Kuilapalayam, Maroma has contributed to building infrastructure that improved living conditions and education.

By setting an age standard for hired labor (12th standard), the unit has promoted women's education in the surrounding villages of Auroville.





### Contributions











### Contributions



In India, Maroma has given financial and hands-on aid to two major events: the Kargil War (1999) and the 2004 Tsunami.







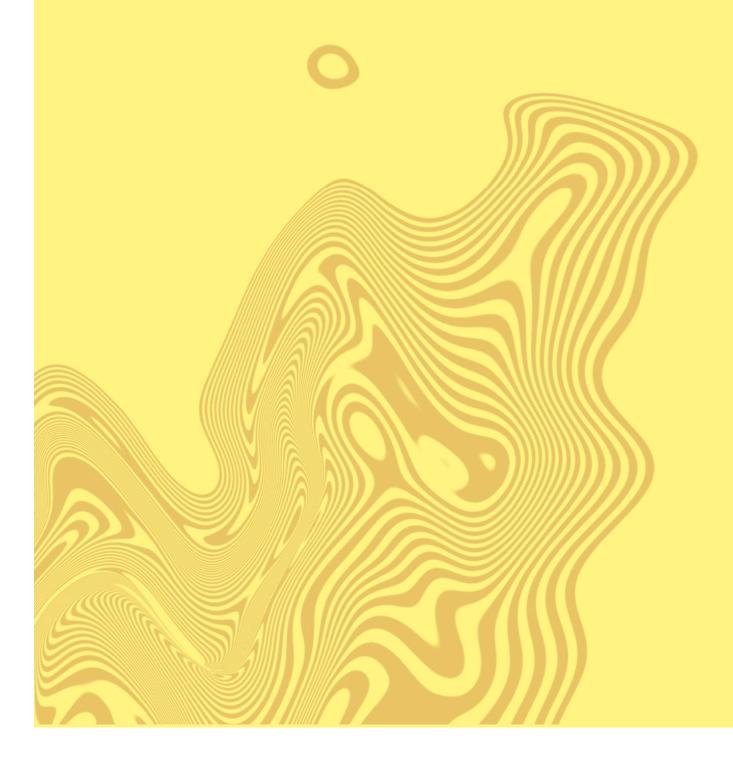
# **Product Range**







We create products with total dedication to quality in terms of the entire production process, even if the costs become extraordinary.





### **Unique Proposition**









### Purpose Statement





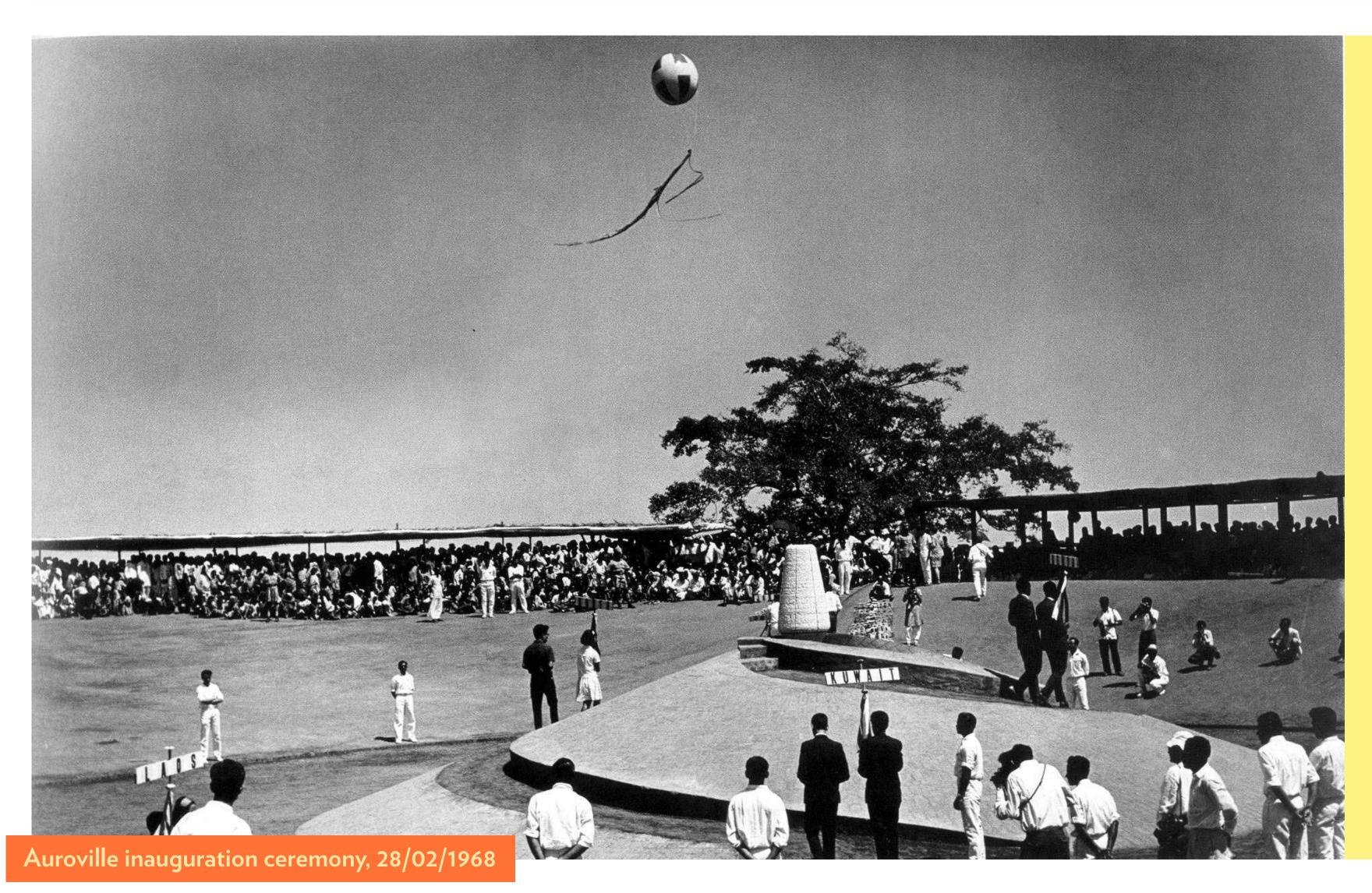
"To ensure the creation of beautiful home fragrances and body care products, in order to promote healthy lives and well-being."













- The AV Charter's Philosophy
- Social Responsibility
- Environmental Responsibility









- We are an equal opportunity employer, and we believe in non-discriminatory practices.
- 76% of the employees in the production area are women.
- We recognise the rights of the employees, and we encourage them to take on responsibilities.



## Fair Trade Policy









# Fair Trade Policy



- We develop as a Fair Trade Organisation through continual improvement in business practices, employee welfare and adherence to local and international laws.
- We emphasise that the success of any organisation is complete with the vision of people and their welfare alongside productivity and process efficiency.







- 2010: Maroma becomes Fair Trade Certified on a national level by Fair Trade Forum India.
- 2012: Maroma becomes Fair Trade Certified with WFTO.
- 2015: Maroma becomes a WFTO Guaranteed member.





## Fair Trade Policy









# Sustainability



# **Conscious Supply**





Product materials are sourced from environmentally and socially responsible suppliers.

Suppliers provide certificates of origin, technical data sheets, as well as compliance checks on all purchased materials.











Paul with UK's distributor

# Fair Trade Buyers



In the past Maroma has had Fair Trade buyers that included Oxfam Australia, Himalaya SNC Italy, and Himalaya UK Limited.

Today, its Fair Trade buyers are Life Sutra Germany, Bhagi Germany, Hong Kong Fair Trade and Maroma USA.





### **Conscious Materials**

Maroma uses raw materials which are:

- GMO free & Cruelty Free
- Free from parabens and palm oil
- Plant-based and non-toxic

















### **Conscious Materials**



For packaging, we use:

- Handmade paper that is recycled from waste cotton
- Vegetable-based ink
- Cellophane











## Workers before Machines





The company has a single manufacturing space. This helps to maintain quality and sustainability standards.

The unit has invested in a semiautomatic plant. This helps to make production more comfortable, efficient, healthy, hygienic, and safe for everyone.





### Workers before Machines















### **Energy Conservation**



Utilising wind-generated energy, Auroville is one of Tamil Nadu's first cities to completely offset its electricity use.

In 2013-2014, to further this conservation effort, Maroma invested in solar power.

The company currently has thirty kilowatts of solar panels that reduce our energy consumption by 25-30%.

Maroma's solar power set-up











Separated waste bins in Maroma's production house

# Waste Management



Along with Eco Service (Auroville's waste management service), Maroma recycles its paper, plastic, aluminium and glass.

Additionally, dyed waste water from manufacturing is treated with Consortia Probiotics Technology (CPT) before disposal.











# **Excess Management**



Wax leftover from production is put to use when creating fresh candles.

Soap trimmings get utilised when making new soaps.

Excess oils, rolling paste and sawdust from incense sticks, coils and cones are collected and put to use in the next production run.









Deepa works with the Encens *d'Auroville* packaging. >





# **Future Goals**



- Source locally-produced, fair trade raw materials as much as possible.
- Source completely fair trade raw











## **Future Goals**



- Develop new fair trade markets / supply chains in India, in Asia & beyond
- Promote fair trade both internally and externally













"To be a financial cornerstone for the realisation of the Dream of Auroville."







